

## Open Banking

### Relatório Desempenho

| API's - Applications Programming Interfaces |                 |                             |       |       |                             | HomeBanking |                 |                             |       |       |                             |
|---------------------------------------------|-----------------|-----------------------------|-------|-------|-----------------------------|-------------|-----------------|-----------------------------|-------|-------|-----------------------------|
|                                             | Disponibilidade | Performance (milissegundos) |       |       | Taxa de Erros nas Respostas |             | Disponibilidade | Performance (milissegundos) |       |       | Taxa de Erros nas Respostas |
|                                             | API's           | PISP                        | AISP  | CBPII | TPP's                       |             | HB              | PISP                        | AISP  | CBPII | HB                          |
| <b>SLA</b>                                  | 99%             | 5.000                       | 7.000 | 5.000 | 10%                         |             | 99%             | 5.000                       | 7.000 | 5.000 | 10%                         |
| <b>Período</b>                              | 97%             | 113                         | 286   | 0     | 3%                          |             | 97%             | 425                         | 1576  | 0     | 0%                          |
| 01-jan                                      | 100%            | 0                           | 79    | 0     | 0%                          |             | 100%            | 0                           | 1.426 | 0     | 0%                          |
| 02-jan                                      | 96%             | 0                           | 87    | 0     | 0%                          |             | 96%             | 0                           | 3.217 | 0     | 0%                          |
| 03-jan                                      | 96%             | 0                           | 73    | 0     | 2%                          |             | 96%             | 0                           | 2.776 | 0     | 0%                          |
| 04-jan                                      | 96%             | 0                           | 86    | 0     | 5%                          |             | 96%             | 120                         | 2.552 | 0     | 0%                          |
| 05-jan                                      | 96%             | 0                           | 118   | 0     | 6%                          |             | 96%             | 138                         | 3.100 | 0     | 0%                          |
| 06-jan                                      | 96%             | 0                           | 99    | 0     | 1%                          |             | 96%             | 0                           | 2.298 | 0     | 0%                          |
| 07-jan                                      | 100%            | 140                         | 70    | 0     | 1%                          |             | 100%            | 570                         | 767   | 0     | 0%                          |
| 08-jan                                      | 100%            | 0                           | 79    | 0     | 0%                          |             | 100%            | 753                         | 589   | 0     | 0%                          |
| 09-jan                                      | 96%             | 0                           | 212   | 0     | 1%                          |             | 96%             | 245                         | 1.669 | 0     | 0%                          |
| 10-jan                                      | 96%             | 0                           | 159   | 0     | 0%                          |             | 96%             | 326                         | 1.398 | 0     | 0%                          |
| 11-jan                                      | 96%             | 0                           | 86    | 0     | 0%                          |             | 96%             | 254                         | 2.189 | 0     | 0%                          |
| 12-jan                                      | 96%             | 0                           | 75    | 0     | 3%                          |             | 96%             | 411                         | 1.882 | 0     | 0%                          |
| 13-jan                                      | 96%             | 0                           | 85    | 0     | 1%                          |             | 96%             | 100                         | 1.296 | 0     | 0%                          |
| 14-jan                                      | 100%            | 0                           | 107   | 0     | 2%                          |             | 100%            | 309                         | 975   | 0     | 0%                          |
| 15-jan                                      | 100%            | 0                           | 312   | 0     | 2%                          |             | 100%            | 256                         | 675   | 0     | 0%                          |
| 16-jan                                      | 96%             | 0                           | 116   | 0     | 1%                          |             | 96%             | 246                         | 1.415 | 0     | 0%                          |
| 17-jan                                      | 96%             | 0                           | 304   | 0     | 2%                          |             | 96%             | 301                         | 1.394 | 0     | 0%                          |
| 18-jan                                      | 96%             | 0                           | 315   | 0     | 1%                          |             | 96%             | 553                         | 1.277 | 0     | 0%                          |
| 19-jan                                      | 96%             | 0                           | 165   | 0     | 3%                          |             | 96%             | 399                         | 1.768 | 0     | 0%                          |
| 20-jan                                      | 96%             | 0                           | 367   | 0     | 2%                          |             | 96%             | 0                           | 1.359 | 0     | 0%                          |
| 21-jan                                      | 100%            | 0                           | 715   | 0     | 9%                          |             | 100%            | 0                           | 929   | 0     | 0%                          |
| 22-jan                                      | 100%            | 0                           | 355   | 0     | 3%                          |             | 100%            | 0                           | 629   | 0     | 0%                          |
| 23-jan                                      | 96%             | 0                           | 190   | 0     | 1%                          |             | 96%             | 0                           | 1.099 | 0     | 0%                          |

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|        | Disponibilidade                             | Performance (milissegundos) |      |       | Taxa de Erros nas Respostas | Disponibilidade | Performance (milissegundos) |       |       | Taxa de Erros nas Respostas |
|        | API's                                       | PISP                        | AISP | CBPII | TPP's                       | HB              | PISP                        | AISP  | CBPII | HB                          |
| 24-jan | 96%                                         | 0                           | 210  | 0     | 1%                          | 96%             | 240                         | 2.150 | 0     | 0%                          |
| 25-jan | 96%                                         | 0                           | 382  | 0     | 1%                          | 96%             | 226                         | 2.254 | 0     | 0%                          |
| 26-jan | 96%                                         | 0                           | 333  | 0     | 3%                          | 96%             | 434                         | 1.583 | 0     | 0%                          |
| 27-jan | 96%                                         | 0                           | 222  | 0     | 1%                          | 96%             | 463                         | 1.662 | 0     | 0%                          |
| 28-jan | 100%                                        | 0                           | 295  | 0     | 1%                          | 100%            | 567                         | 866   | 0     | 0%                          |
| 29-jan | 100%                                        | 124                         | 124  | 0     | 1%                          | 100%            | 0                           | 420   | 0     | 0%                          |
| 30-jan | 96%                                         | 0                           | 211  | 0     | 0%                          | 96%             | 397                         | 1.843 | 0     | 0%                          |
| 31-jan | 96%                                         | 0                           | 319  | 0     | 3%                          | 96%             | 614                         | 2.502 | 0     | 0%                          |
| 01-fev | 96%                                         | 0                           | 364  | 0     | 1%                          | 96%             | 752                         | 3.152 | 0     | 0%                          |
| 02-fev | 96%                                         | 0                           | 169  | 0     | 2%                          | 96%             | 704                         | 2.791 | 0     | 0%                          |
| 03-fev | 96%                                         | 122                         | 356  | 0     | 4%                          | 96%             | 603                         | 1.749 | 0     | 0%                          |
| 04-fev | 100%                                        | 0                           | 325  | 0     | 3%                          | 100%            | 927                         | 809   | 0     | 0%                          |
| 05-fev | 100%                                        | 0                           | 225  | 0     | 1%                          | 100%            | 561                         | 747   | 0     | 0%                          |
| 06-fev | 96%                                         | 0                           | 163  | 0     | 2%                          | 96%             | 818                         | 2.127 | 0     | 0%                          |
| 07-fev | 96%                                         | 0                           | 172  | 0     | 2%                          | 96%             | 511                         | 1.655 | 0     | 0%                          |
| 08-fev | 96%                                         | 107                         | 163  | 0     | 1%                          | 96%             | 936                         | 1.737 | 0     | 0%                          |
| 09-fev | 96%                                         | 0                           | 304  | 0     | 2%                          | 96%             | 518                         | 1.737 | 0     | 0%                          |
| 10-fev | 96%                                         | 0                           | 276  | 0     | 1%                          | 96%             | 382                         | 1.720 | 0     | 0%                          |
| 11-fev | 100%                                        | 0                           | 294  | 0     | 0%                          | 100%            | 685                         | 926   | 0     | 0%                          |
| 12-fev | 100%                                        | 0                           | 256  | 0     | 1%                          | 100%            | 809                         | 1.591 | 0     | 0%                          |
| 13-fev | 96%                                         | 0                           | 300  | 0     | 0%                          | 96%             | 458                         | 2.238 | 0     | 0%                          |
| 14-fev | 96%                                         | 0                           | 322  | 0     | 0%                          | 96%             | 0                           | 1.323 | 0     | 0%                          |
| 15-fev | 96%                                         | 0                           | 265  | 0     | 0%                          | 96%             | 828                         | 2.158 | 0     | 0%                          |
| 16-fev | 96%                                         | 65                          | 323  | 0     | 0%                          | 96%             | 155                         | 2.155 | 0     | 0%                          |
| 17-fev | 96%                                         | 0                           | 348  | 0     | 0%                          | 96%             | 0                           | 1.702 | 0     | 0%                          |

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|        | Disponibilidade                             | Performance (milissegundos) |      |       | Taxa de Erros nas Respostas | Disponibilidade | Performance (milissegundos) |       |       | Taxa de Erros nas Respostas |
|        | API's                                       | PISP                        | AISP | CBPII | TPP's                       | HB              | PISP                        | AISP  | CBPII | HB                          |
| 18-fev | 100%                                        | 0                           | 390  | 0     | 0%                          | 100%            | 0                           | 421   | 0     | 0%                          |
| 19-fev | 100%                                        | 0                           | 418  | 0     | 0%                          | 100%            | 0                           | 552   | 0     | 0%                          |
| 20-fev | 96%                                         | 0                           | 486  | 0     | 0%                          | 96%             | 115                         | 1.157 | 0     | 0%                          |
| 21-fev | 96%                                         | 0                           | 246  | 0     | 0%                          | 96%             | 0                           | 782   | 0     | 0%                          |
| 22-fev | 96%                                         | 0                           | 278  | 0     | 0%                          | 96%             | 280                         | 2.429 | 0     | 0%                          |
| 23-fev | 96%                                         | 0                           | 288  | 0     | 8%                          | 96%             | 288                         | 1.988 | 0     | 0%                          |
| 24-fev | 96%                                         | 0                           | 122  | 0     | 0%                          | 96%             | 138                         | 1.668 | 0     | 0%                          |
| 25-fev | 100%                                        | 0                           | 153  | 0     | 2%                          | 100%            | 0                           | 610   | 0     | 0%                          |
| 26-fev | 100%                                        | 0                           | 142  | 0     | 6%                          | 100%            | 0                           | 416   | 0     | 0%                          |
| 27-fev | 96%                                         | 0                           | 294  | 0     | 4%                          | 96%             | 679                         | 2.492 | 0     | 0%                          |
| 28-fev | 96%                                         | 0                           | 198  | 0     | 1%                          | 96%             | 297                         | 1.888 | 0     | 0%                          |
| 01-mar | 96%                                         | 0                           | 401  | 0     | 3%                          | 96%             | 532                         | 2.703 | 0     | 0%                          |
| 02-mar | 96%                                         | 0                           | 259  | 0     | 0%                          | 96%             | 234                         | 2.104 | 0     | 0%                          |
| 03-mar | 96%                                         | 0                           | 372  | 0     | 5%                          | 96%             | 236                         | 1.439 | 0     | 0%                          |
| 04-mar | 100%                                        | 0                           | 94   | 0     | 2%                          | 100%            | 392                         | 978   | 0     | 0%                          |
| 05-mar | 100%                                        | 0                           | 389  | 0     | 10%                         | 100%            | 459                         | 459   | 0     | 0%                          |
| 06-mar | 96%                                         | 0                           | 160  | 0     | 2%                          | 96%             | 575                         | 1.896 | 0     | 0%                          |
| 07-mar | 96%                                         | 0                           | 295  | 0     | 0%                          | 96%             | 0                           | 1.279 | 0     | 0%                          |
| 08-mar | 96%                                         | 0                           | 86   | 0     | 2%                          | 96%             | 541                         | 1.737 | 0     | 0%                          |
| 09-mar | 96%                                         | 0                           | 428  | 0     | 4%                          | 96%             | 235                         | 1.615 | 0     | 0%                          |
| 10-mar | 96%                                         | 0                           | 303  | 0     | 3%                          | 96%             | 599                         | 1.427 | 0     | 0%                          |
| 11-mar | 100%                                        | 0                           | 97   | 0     | 1%                          | 100%            | 305                         | 964   | 0     | 0%                          |
| 12-mar | 100%                                        | 0                           | 259  | 0     | 4%                          | 100%            | 381                         | 884   | 0     | 0%                          |
| 13-mar | 96%                                         | 0                           | 184  | 0     | 3%                          | 96%             | 541                         | 2.362 | 0     | 0%                          |
| 14-mar | 96%                                         | 0                           | 281  | 0     | 4%                          | 96%             | 0                           | 1.323 | 0     | 0%                          |

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|        | Disponibilidade                             | Performance (milissegundos) |      |       | Taxa de Erros nas Respostas | Disponibilidade | Performance (milissegundos) |       |       | Taxa de Erros nas Respostas |
|        | API's                                       | PISP                        | AISP | CBPII | TPP's                       | HB              | PISP                        | AISP  | CBPII | HB                          |
| 15-mar | 96%                                         | 0                           | 75   | 0     | 0%                          | 96%             | 321                         | 1.589 | 0     | 0%                          |
| 16-mar | 96%                                         | 0                           | 610  | 0     | 1%                          | 96%             | 407                         | 2.337 | 0     | 0%                          |
| 17-mar | 96%                                         | 104                         | 790  | 0     | 0%                          | 96%             | 310                         | 1.544 | 0     | 0%                          |
| 18-mar | 100%                                        | 0                           | 538  | 0     | 0%                          | 100%            | 387                         | 841   | 0     | 0%                          |
| 19-mar | 100%                                        | 0                           | 525  | 0     | 0%                          | 100%            | 0                           | 660   | 0     | 0%                          |
| 20-mar | 96%                                         | 0                           | 498  | 0     | 1%                          | 96%             | 376                         | 1.752 | 0     | 0%                          |
| 21-mar | 96%                                         | 0                           | 633  | 0     | 0%                          | 96%             | 254                         | 2.115 | 0     | 0%                          |
| 22-mar | 96%                                         | 0                           | 491  | 0     | 0%                          | 96%             | 80                          | 1.817 | 0     | 0%                          |
| 23-mar | 96%                                         | 0                           | 395  | 0     | 0%                          | 96%             | 356                         | 1.691 | 0     | 0%                          |
| 24-mar | 96%                                         | 0                           | 369  | 0     | 1%                          | 96%             | 338                         | 1.609 | 0     | 0%                          |
| 25-mar | 100%                                        | 0                           | 581  | 0     | 0%                          | 100%            | 0                           | 799   | 0     | 0%                          |
| 26-mar | 100%                                        | 0                           | 544  | 0     | 3%                          | 100%            | 0                           | 611   | 0     | 0%                          |
| 27-mar | 96%                                         | 90                          | 437  | 0     | 9%                          | 96%             | 465                         | 1.582 | 0     | 0%                          |
| 28-mar | 96%                                         | 134                         | 529  | 0     | 1%                          | 96%             | 176                         | 1.818 | 0     | 0%                          |
| 29-mar | 96%                                         | 0                           | 416  | 0     | 7%                          | 96%             | 315                         | 2.228 | 0     | 0%                          |
| 30-mar | 96%                                         | 0                           | 434  | 0     | 2%                          | 96%             | 0                           | 1.278 | 0     | 0%                          |
| 31-mar | 96%                                         | 0                           | 363  | 0     | 1%                          | 96%             | 438                         | 1.614 | 0     | 0%                          |